April 2021

SARGENT
ASSA ABLOY

10X Line Bored Lock

Frequently Asked Questions

90895

> How is the 10X Line superior to other ANSI/BHMA Grade 1 bored locks?
The 10X Line has been put through rigorous above and beyond ANSI/BHMA testing. These locks have surpassed some testing by more than 20X the ANSI/BHMA requirements making it the strongest, most reliable cylindrical lock on the market today.

> How many functions are available with the 10X Line?
There are 26 mechanical functions available.

> Are 10X Line locks available with Rigid and Freewheeling levers?
Yes, keeping in line with the historic offering, the 10X Line will be provided standard with rigid levers. Freewheeling levers will be optional by specifying the FW- option code.

> Will decorative lever designs be available?
Yes, the 10X Line series will be offering 4 new decorative designs. These designs will suite with lever designs currently offered in the Studio Collection family to allow continuity in design for all product types.

> Are cylinder and button levers the same?
Yes, the same levers can be used for the cylinder or button side of the door.

> What strike is provided as a standard?
The 10X Line locks will provide the ANSI 4-7/8" strike as the standard offering – no need to include any option code! Other strikes are available and specified by option codes.

> What key systems are compatible?
The 10X Line locks are compatible with all current key systems offered through the SARGENT.

> What about electrified/EAC?
Electro-mechanical and EAC versions for the 10X Line will be coming soon. The initial launch is for mechanical functions only.

> Can the push/turn button be easily adjusted based on the door thickness?
Yes, the 10X Line push/turn buttons have a patent pending design for adjusting based on door thickness without needing to disassemble the entire lock. The push/turn button design also withstands excessive abuse against door stops or walls.

> Are the 10X Line locks easy to install?
Yes! Unless otherwise specified, the 10X Line will come preset for 1-3/4" thick doors. These locks use a "two-screw" install (six if you count the latch and strike) and installation can be complete in less than 2 minutes!

> What is the warranty?
A 10 year warranty is offered for mechanical functions.

> Does the 10X Line use the same cylinder as the 10 Line?
The current fixed core cylinders used with the 10 Line require a new, longer tailpiece in order to work with the 10X Line locks. LFIC and SFIC tailpiece drivers are also new. All applicable tailpiece packs can be found in the 10X Line Parts Manual.

> Can you switch from a fixed core cylinder to a large format or small format interchangeable core?
Yes! The 10X Line offer universal lockbodies/ spring housings that allow all cylinder types to be used by just changing the lever, no need for a different lockbody or spring housing.

> Are competitor cylinders and competitor cylinder preps compatible?
Yes, the 10X Line is available with cylinders in Schlage® keyways as well as levers available to accept Schlage fixed core, Schlage LFIC, Yale® fixed core, Yale LFIC and all SFIC.

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> **Are the new locks backwards compatible with 10 Line for parts?**
The latchbolts are interchangeable between the 10 Line and the 10X Line. All other parts are unique to the 10X Line and are not backwards compatible.

> **If a facility has 10 Line locks installed, will there be a visual difference on the door if they move to the 10X Line?**
No, the 10X Line locks are an identical look to the 10 Line once installed on the door.

> **Will the 10 Line still be available?**
The 10 Line locks will remain available. However, beginning June 2022 all orders received for this series will be automatically converted to 10X Line. The 10 Line will be completely discontinued in mid-2023.

> **Will 11 Line locks still be available?**
Yes, the 11 Line locks will remain an available offering.

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